

Training Content Framework 05 Dealing with Authorities and Government

Description of the Training Module 05





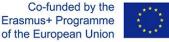
















Training Content Framework 05 Dealing with authorities and government

Module title	05 Authorities & Government		
Notional Learning time	Approx. 6 hours		
Description of the module	eGovernment is becoming increasingly widespread in European countries. In this module, learners are introduced to the basic principles of eGovernment, learn to identify themselves on the Internet using the digital signature, and then deal with various examples (geared towards national access).		
Learning objectives	The module aims to care for the competence to handle request to authorities and eGovernment.		
Steps	 Case study: Contact authority to get a new passport List of typical eGovernment services Self-evaluation about eGovernment services Need of a digital signature a. Definition and description b. Various ways to get and use Self-evaluation Examples a. Passport b. Taxes c. Child registration Summary Summative assessment (Self-evaluation) 		
Learning content	Know about different e-government options and opportunities. Identify, understand, and apply eGovernment challenges Use eGovernment in daily life		
Learning content type in moodle	 Case study "Graphical Map" of eGovernment services Self-evaluation Multimedia-based description of digital signature ("Comic"). Reading: Summary Digital signature Multimedia-based examples Summary with interactive question elements Summative test 		
Activity/Task	01 Run the case study02 Work through the list of eGovernment services03 Do the self-evaluation (eGovernment)		





	04 Watch the "digital signature comic" Answer the questions to the digital signature 05 Reading: Summary Digital signature 06 Work through the examples 07 Work through the summary 08 Do the final assignment		
External resources	Links to (national) eGovernment websites		
Evaluation			
Learning outcomes in terms of competence	Reference to competence map Know about various eGovernment options and opportunities	Skills Reference to competence map Manage eGovernment challenges	Attitudes Reference to competence map Use eGovernment in daily life
Evaluation content	Final test (as a summa	ative assessment), seve	ral intermediate self-
	evaluations		